

FIG. 1

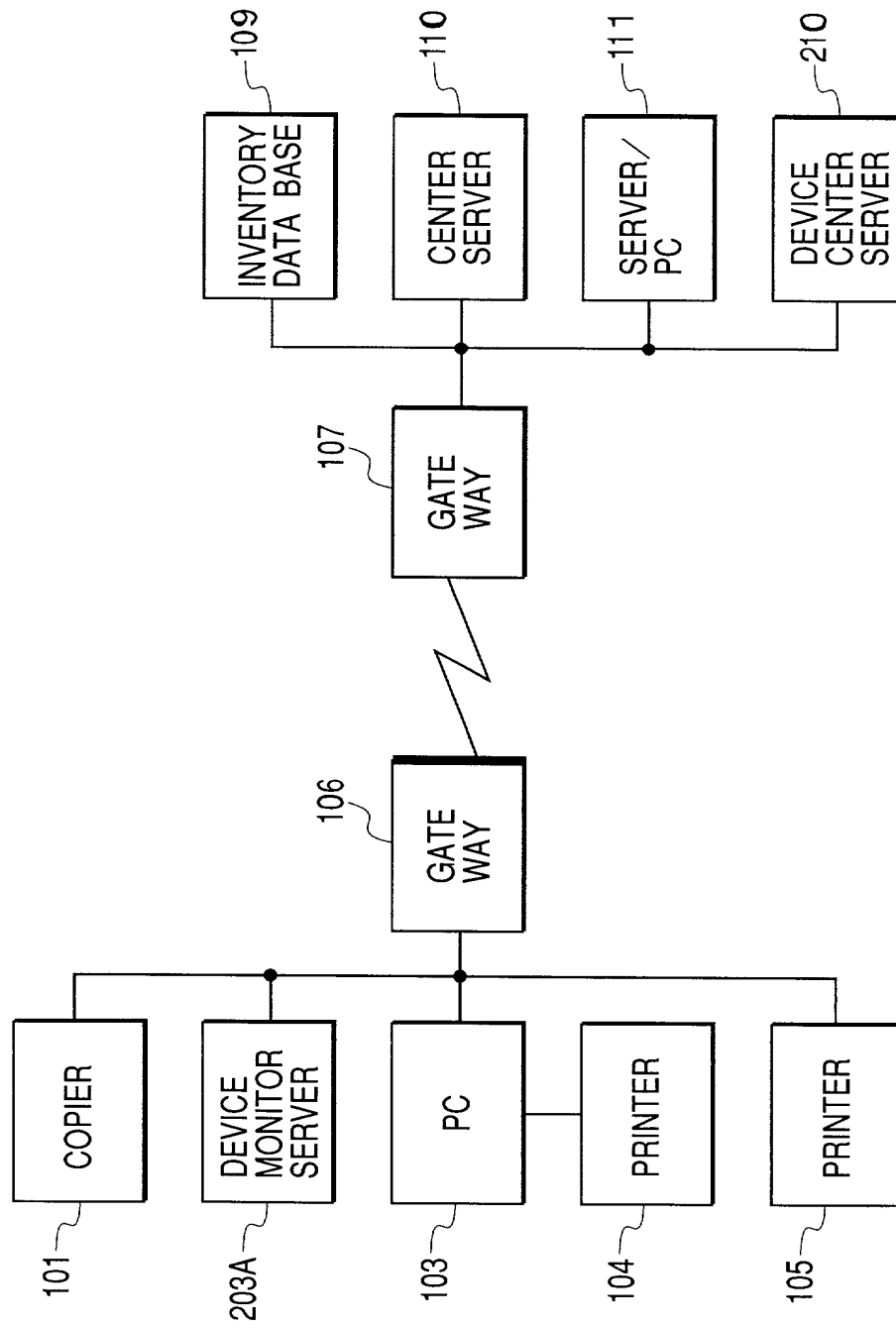


FIG. 3

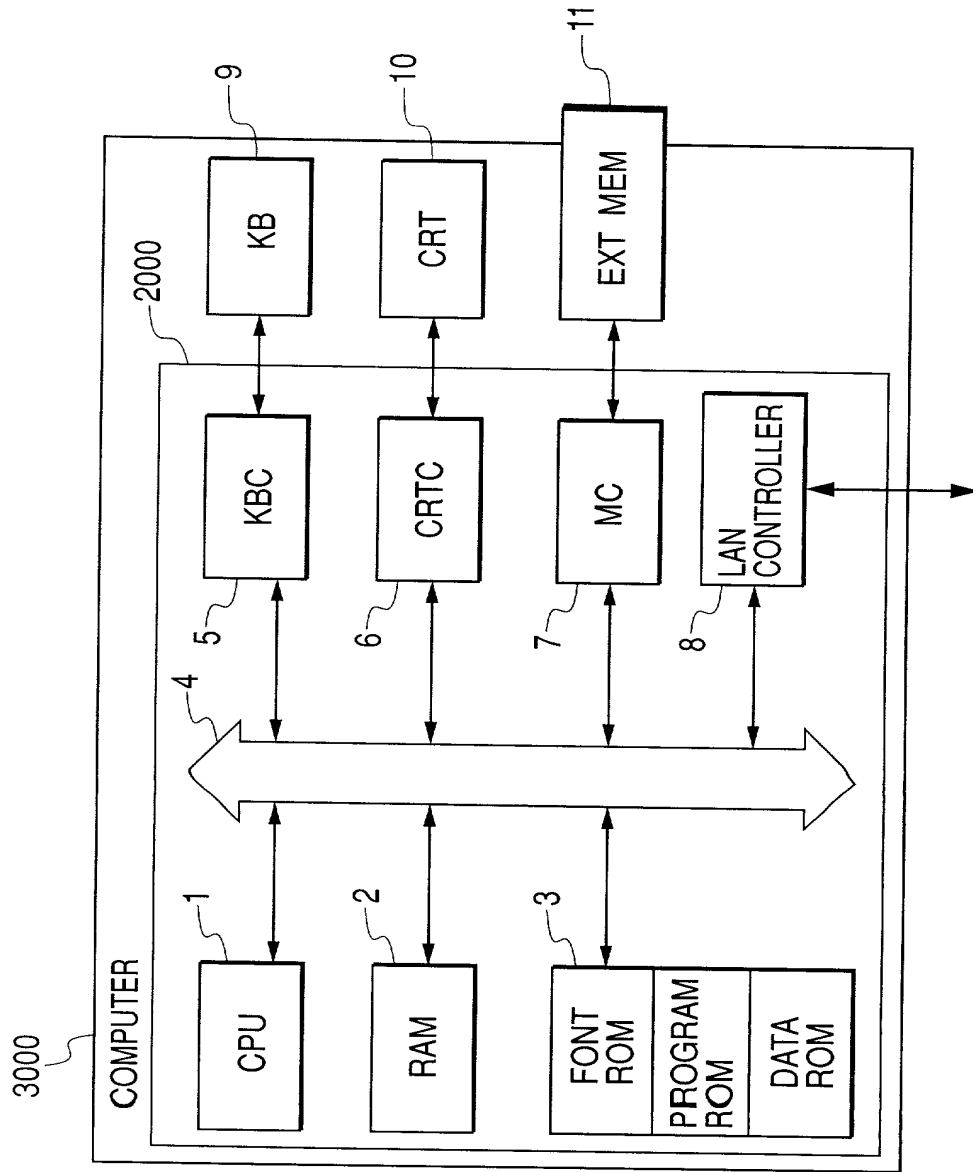


FIG. 4

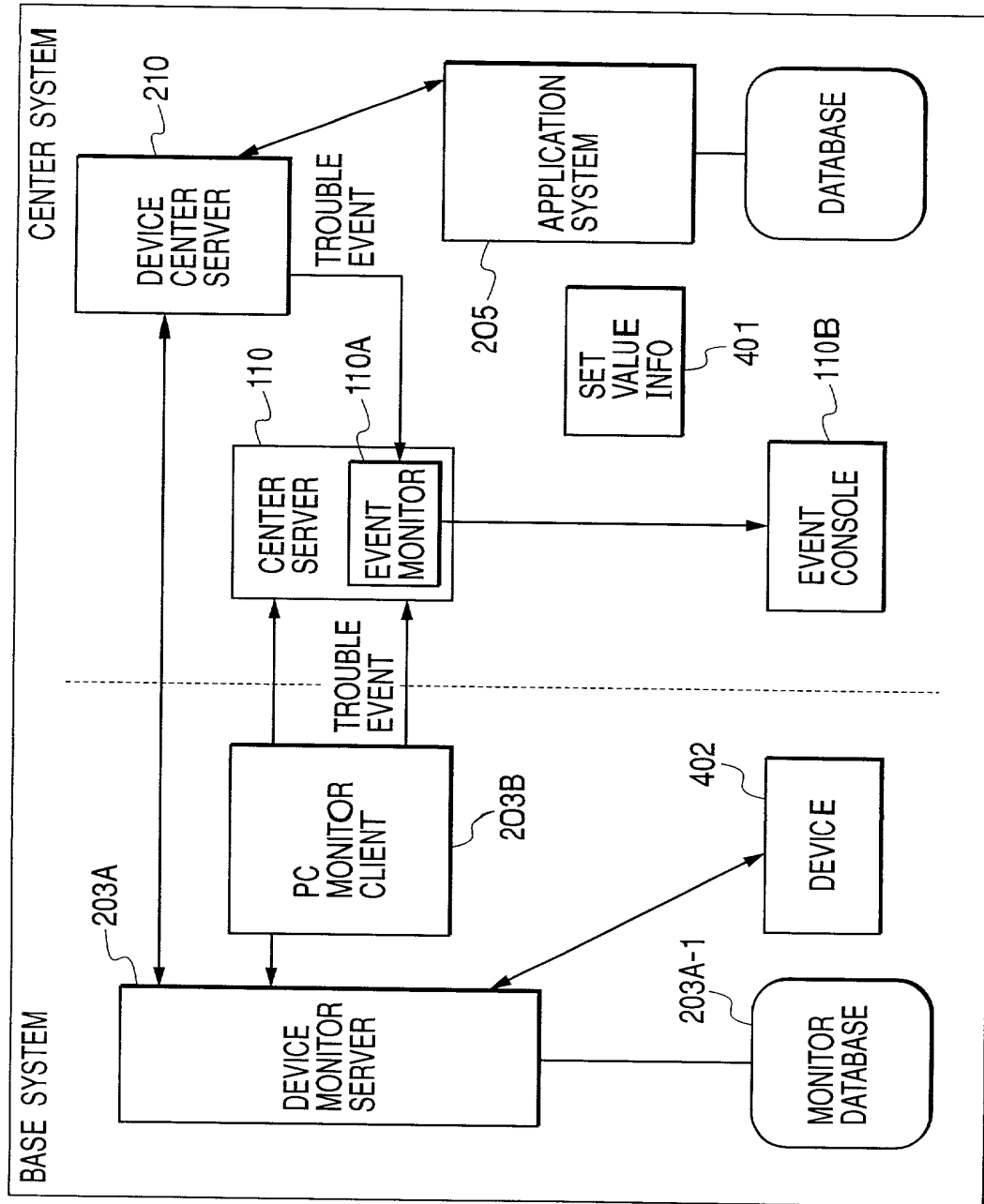


FIG. 5

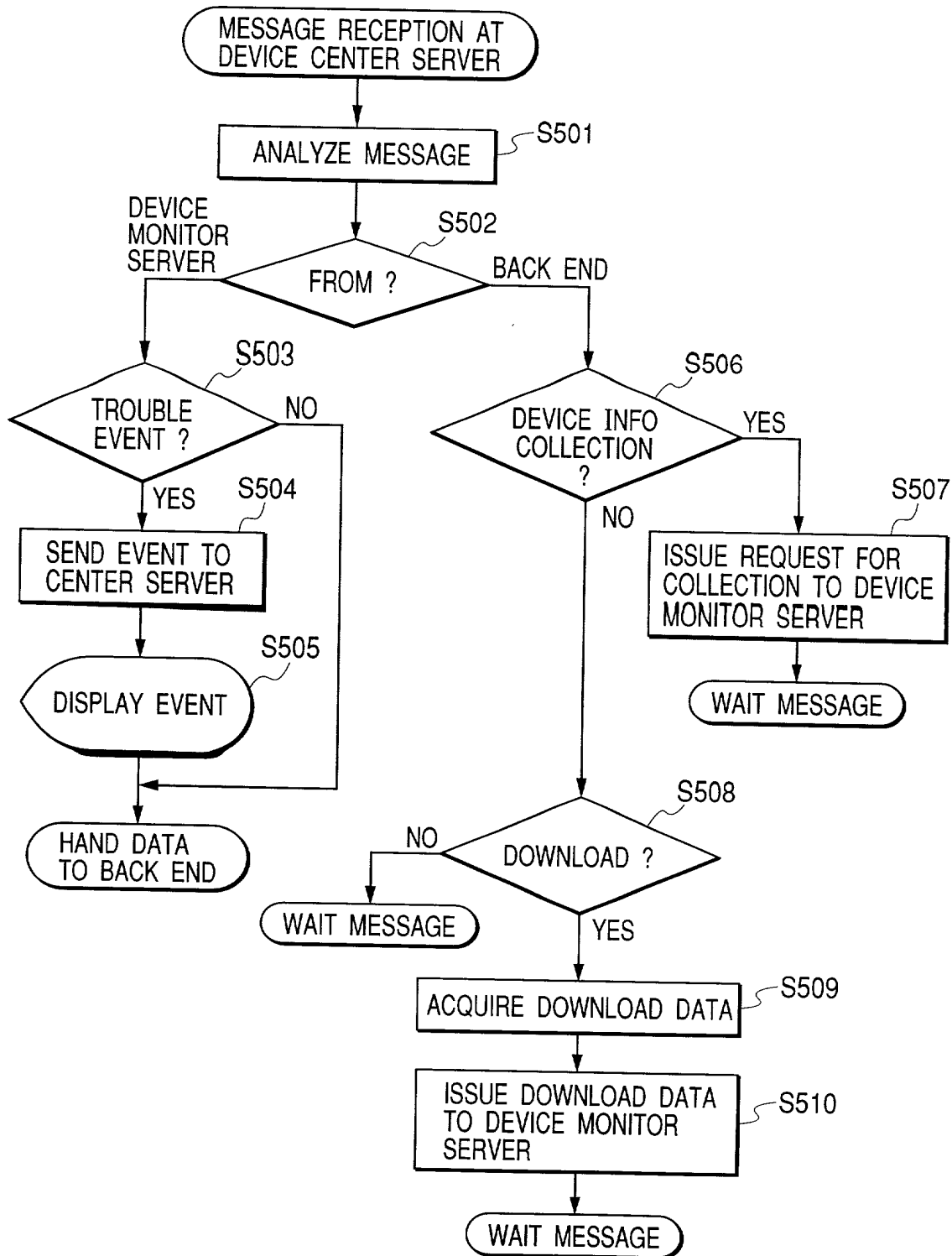


FIG. 6

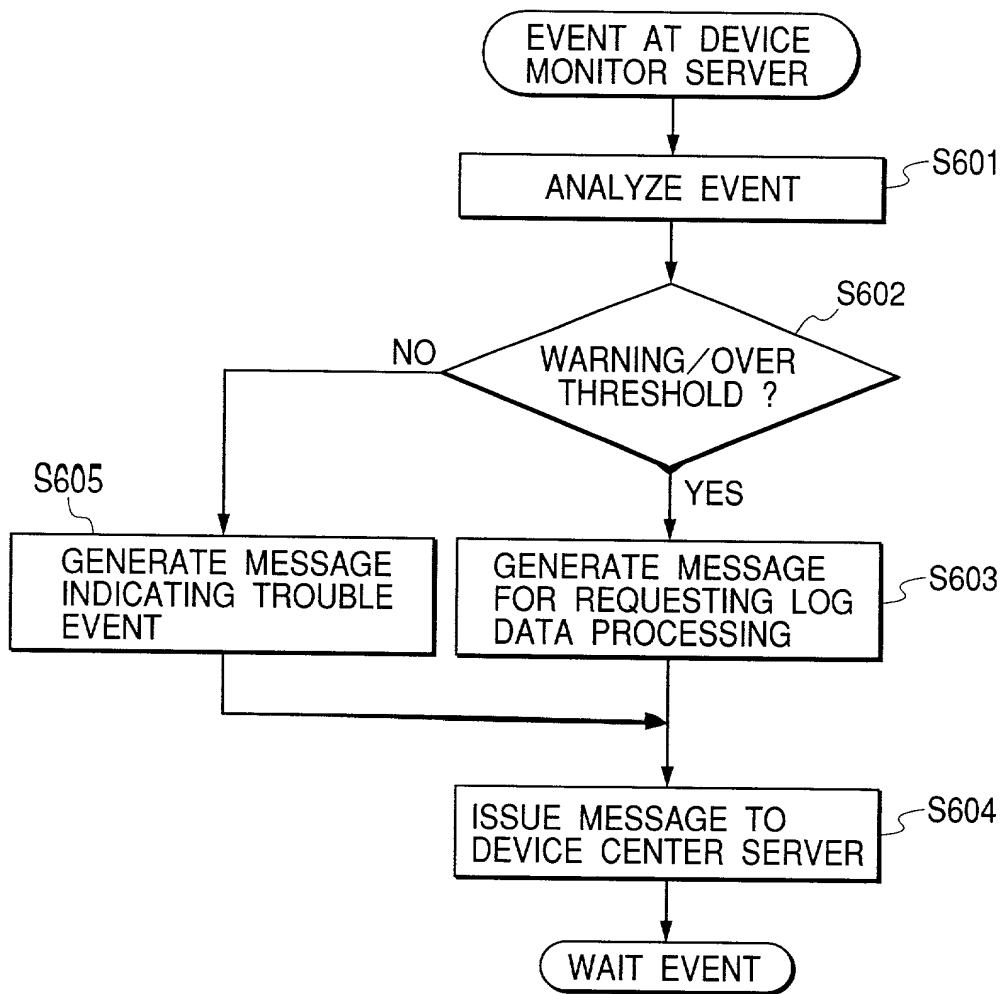


FIG. 7

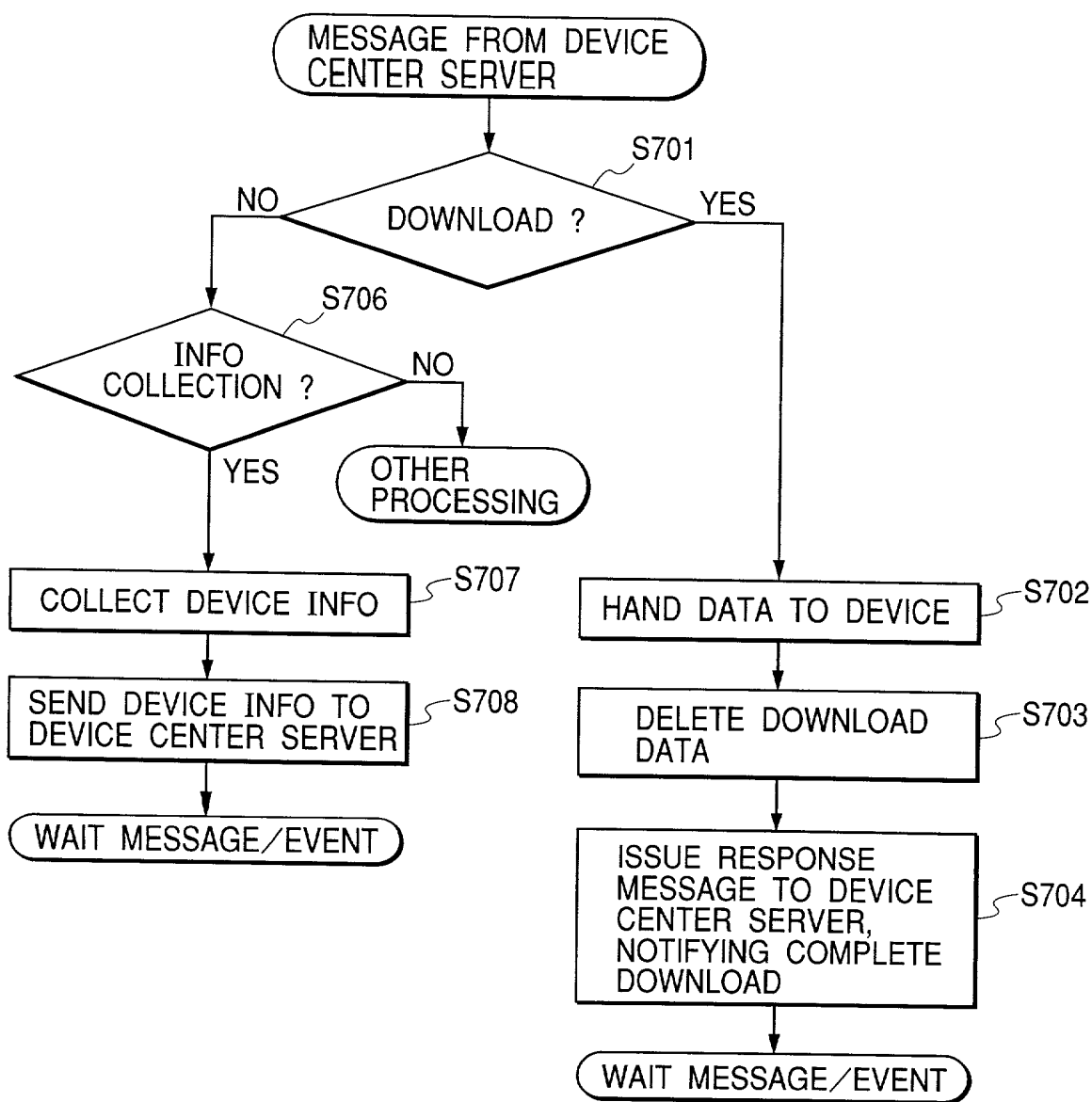


FIG. 8

FIELD	LENGTH (BYTE)	USE
TAG		
FLAG	1	B'100' = TCP/IP B'010' = DIAL-UP B'001' = E-MAIL B'0' = SIMPLE OR FINAL DATA B'1' = CONTINUED
DATA TYPE	1	X'01' : REQUEST AUTHENTICATION X'02' : REQUEST PARAMETER SETTING X'04' : REQUEST DEVICE INFO X'08' : REQUEST EVENT INFO X'10' : RESPONSE X'80' : REQUEST DISCONNECTION
JOB ID	1	X'00' : SET PARAMETER X'01' : ACQUIRE DEVICE INFO X'02' : NOTIFY EVENT INFO
RETURN	1	FOR X'10' : RETURN VALUE FOR X'80' : REASON FOR DISCONNECTION FOR OTHER DATA TYPE : SET X'00'
DATA LENGTH	4	DATA LENGTH (NETWORK BYTE ORDER)
DATA	VARIABLE LENGTH	DATA

FIG. 10

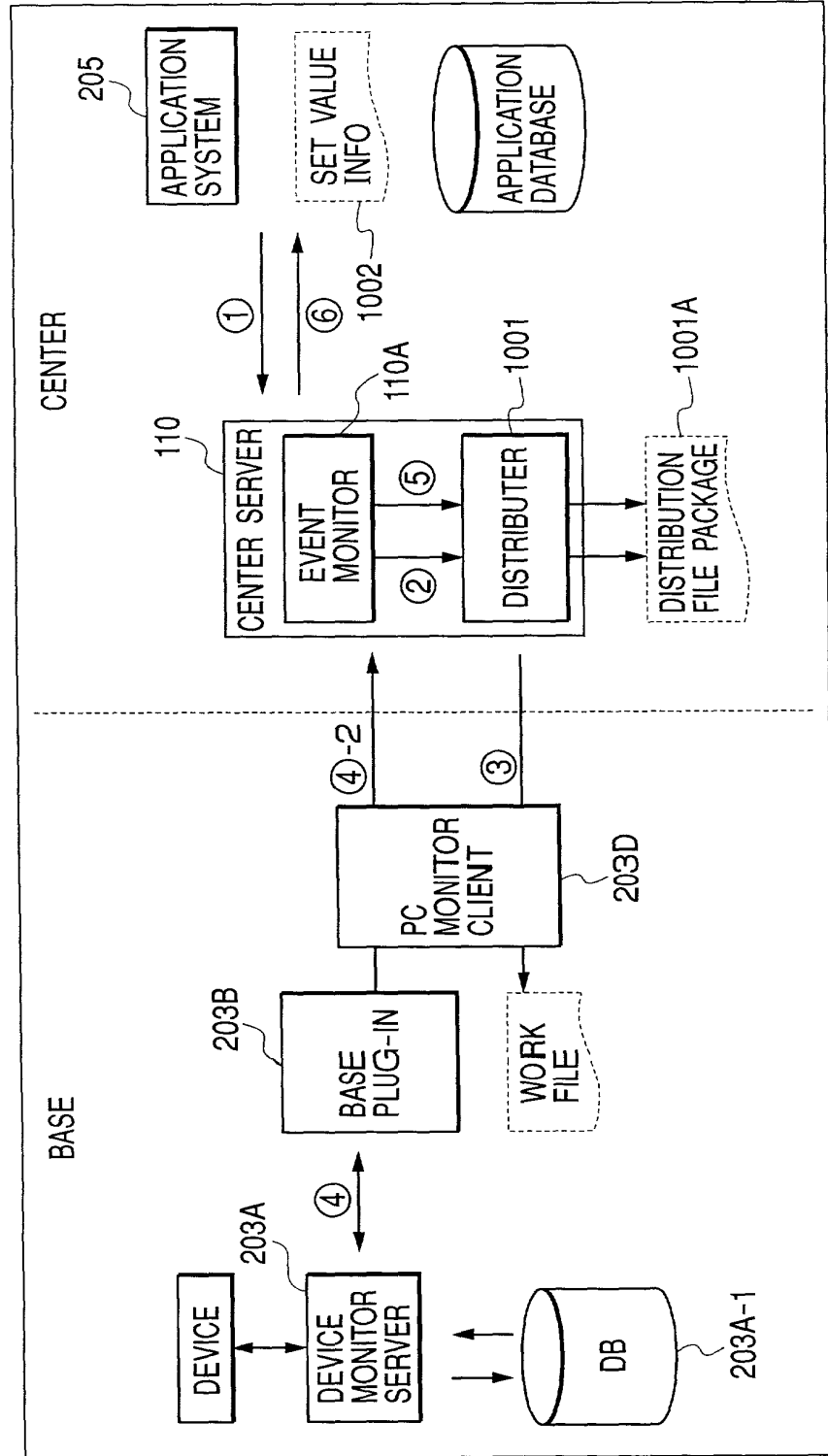


FIG. 11

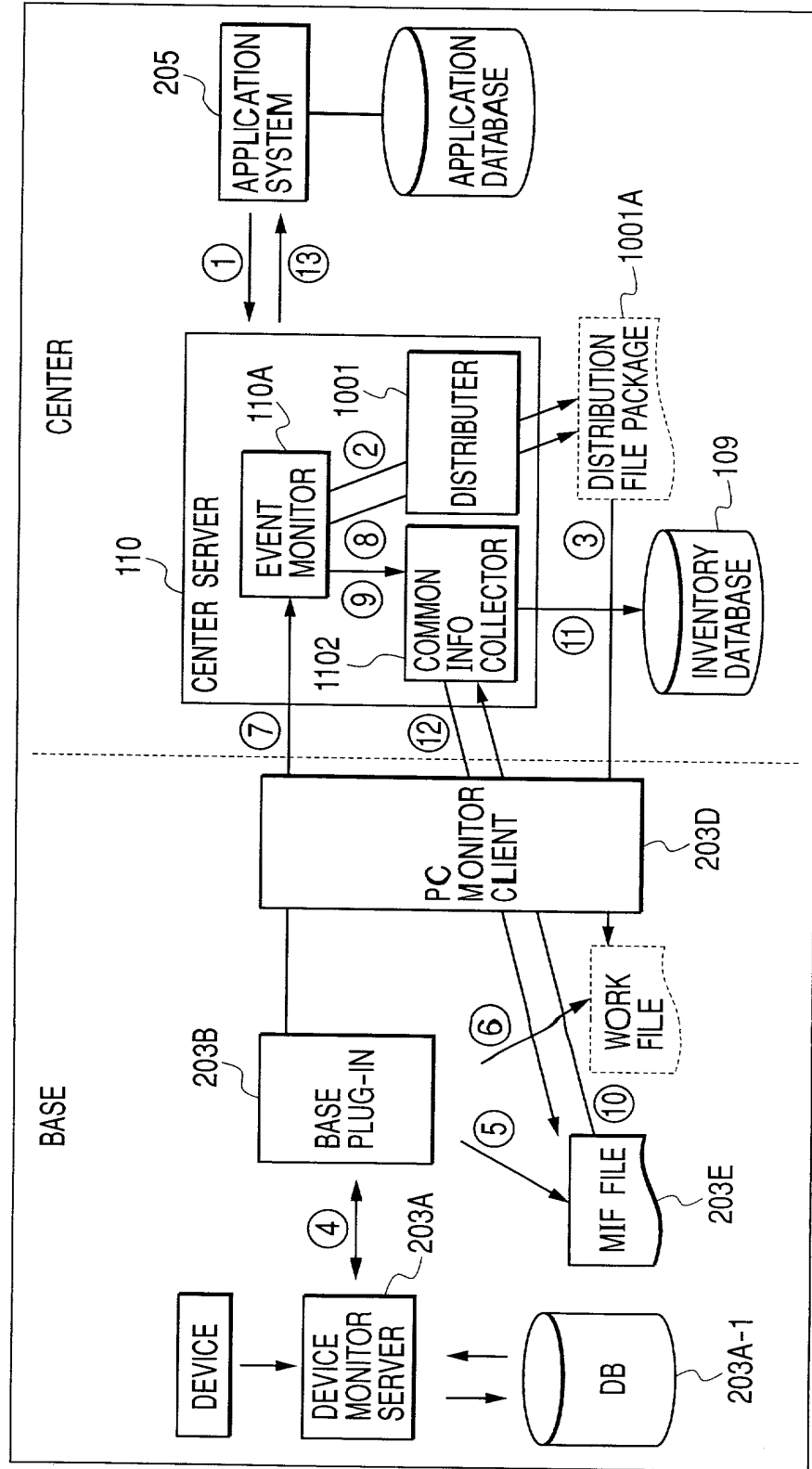


FIG. 12

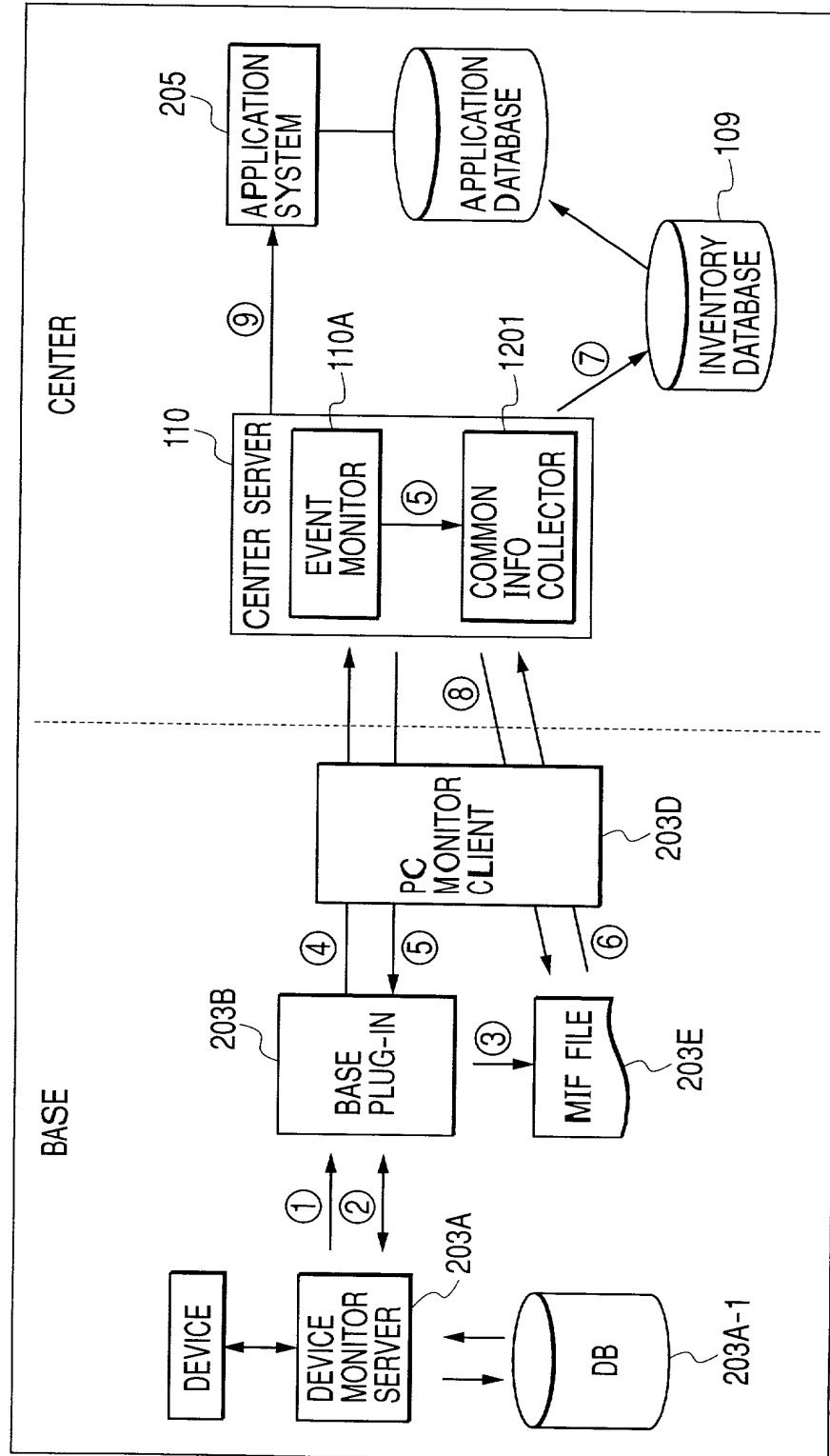


FIG. 13

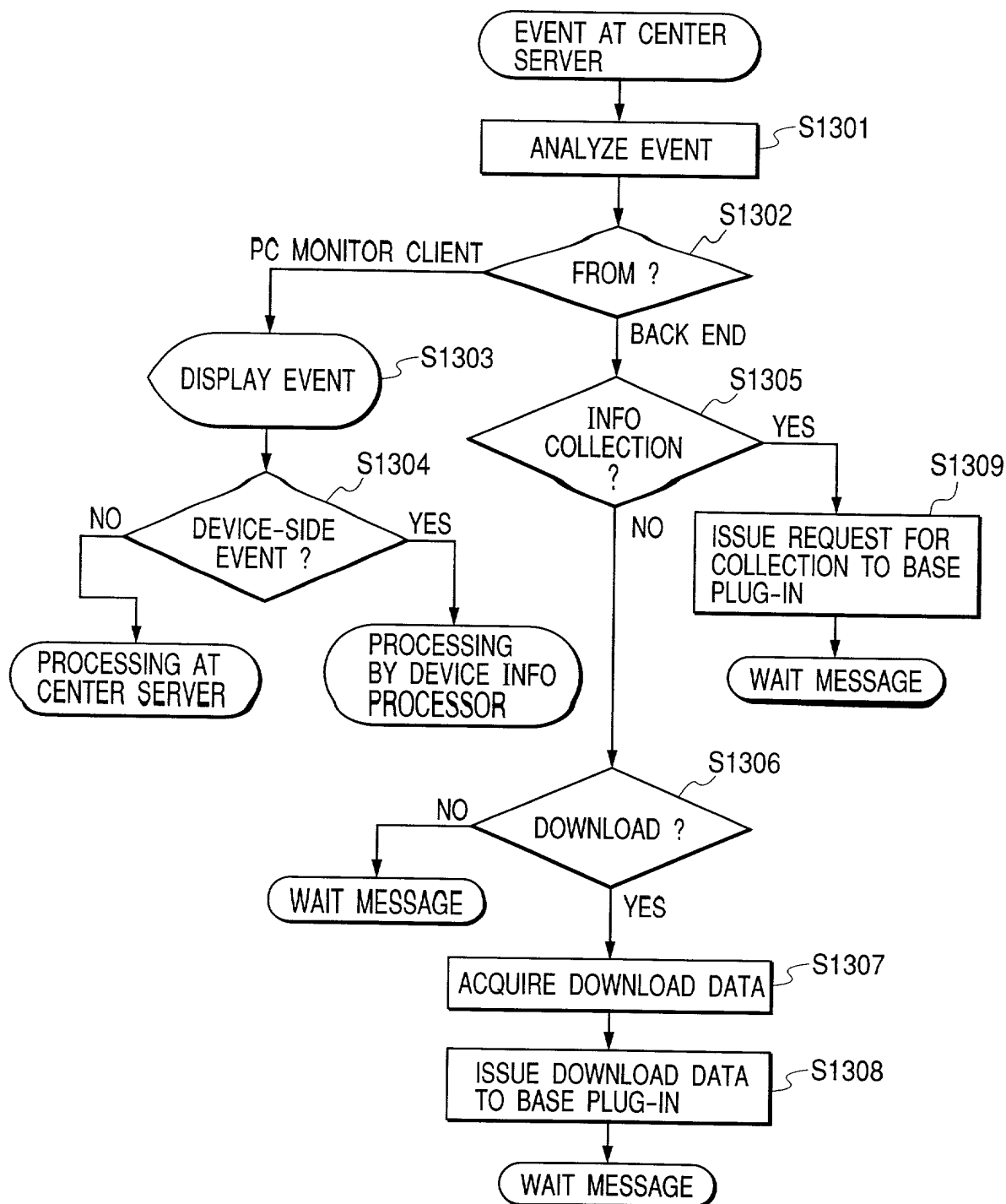


FIG. 14

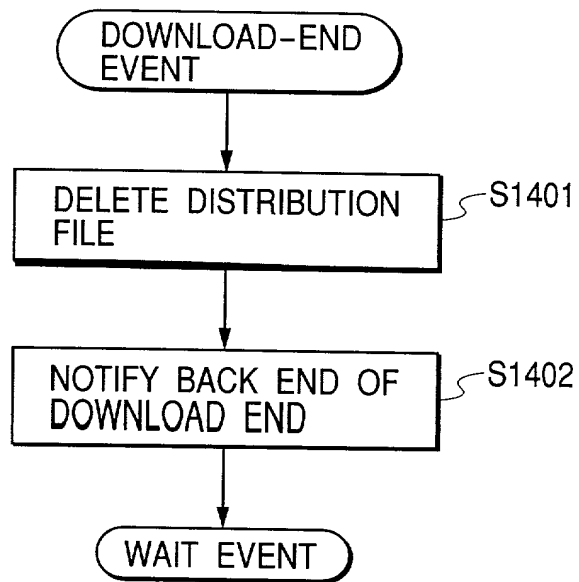


FIG. 15

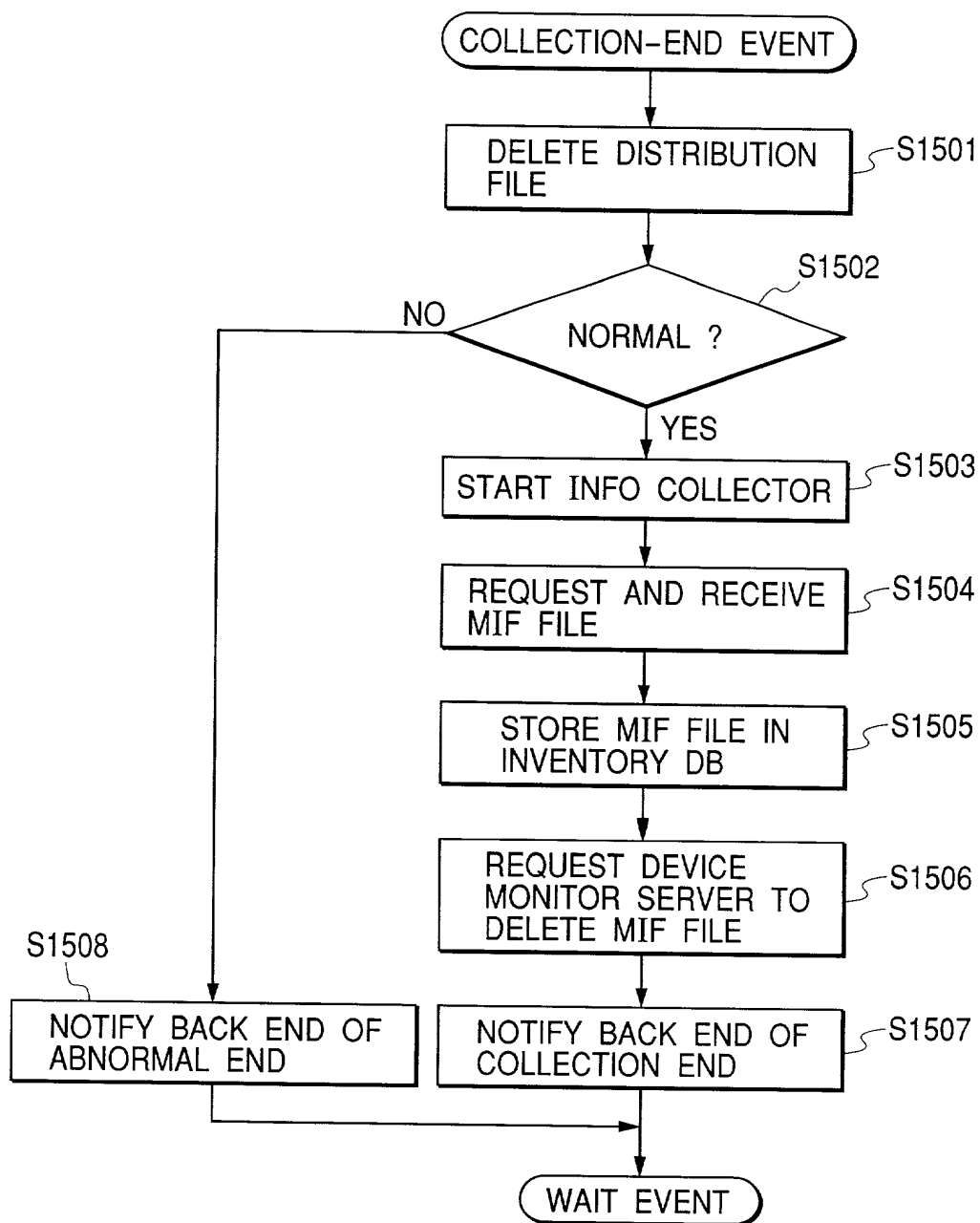


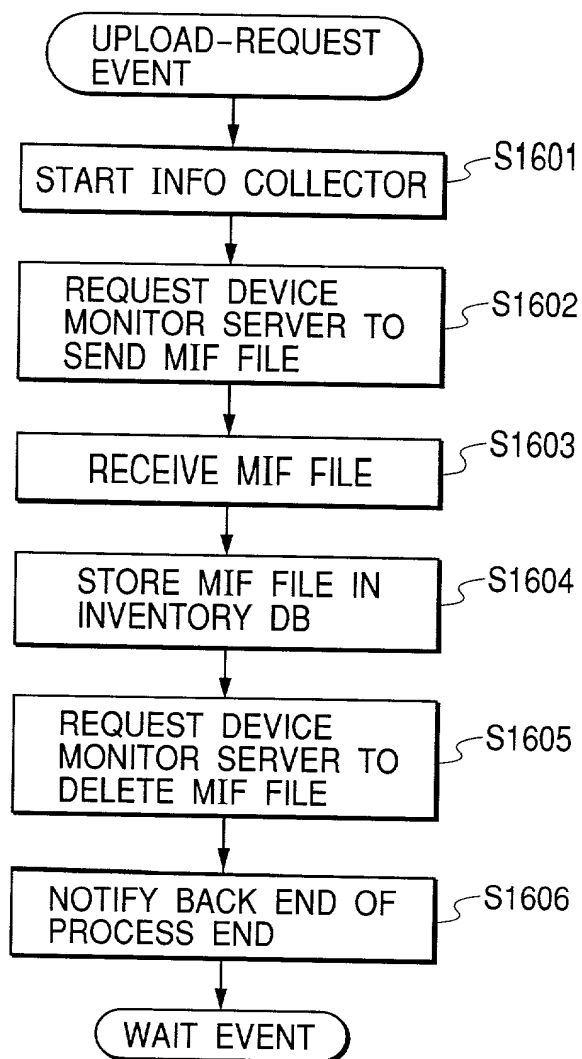
FIG. 16

FIG. 17

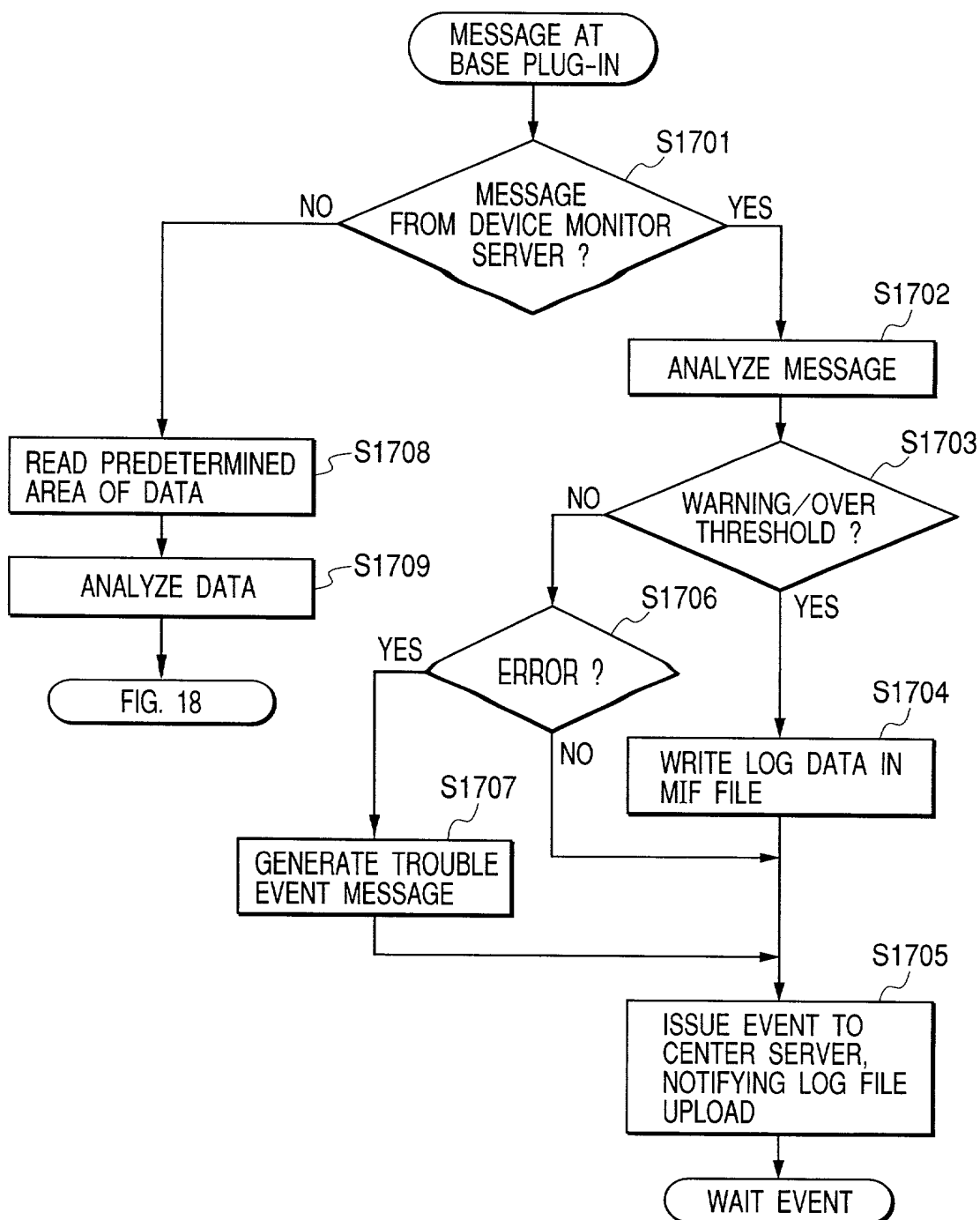


FIG. 18

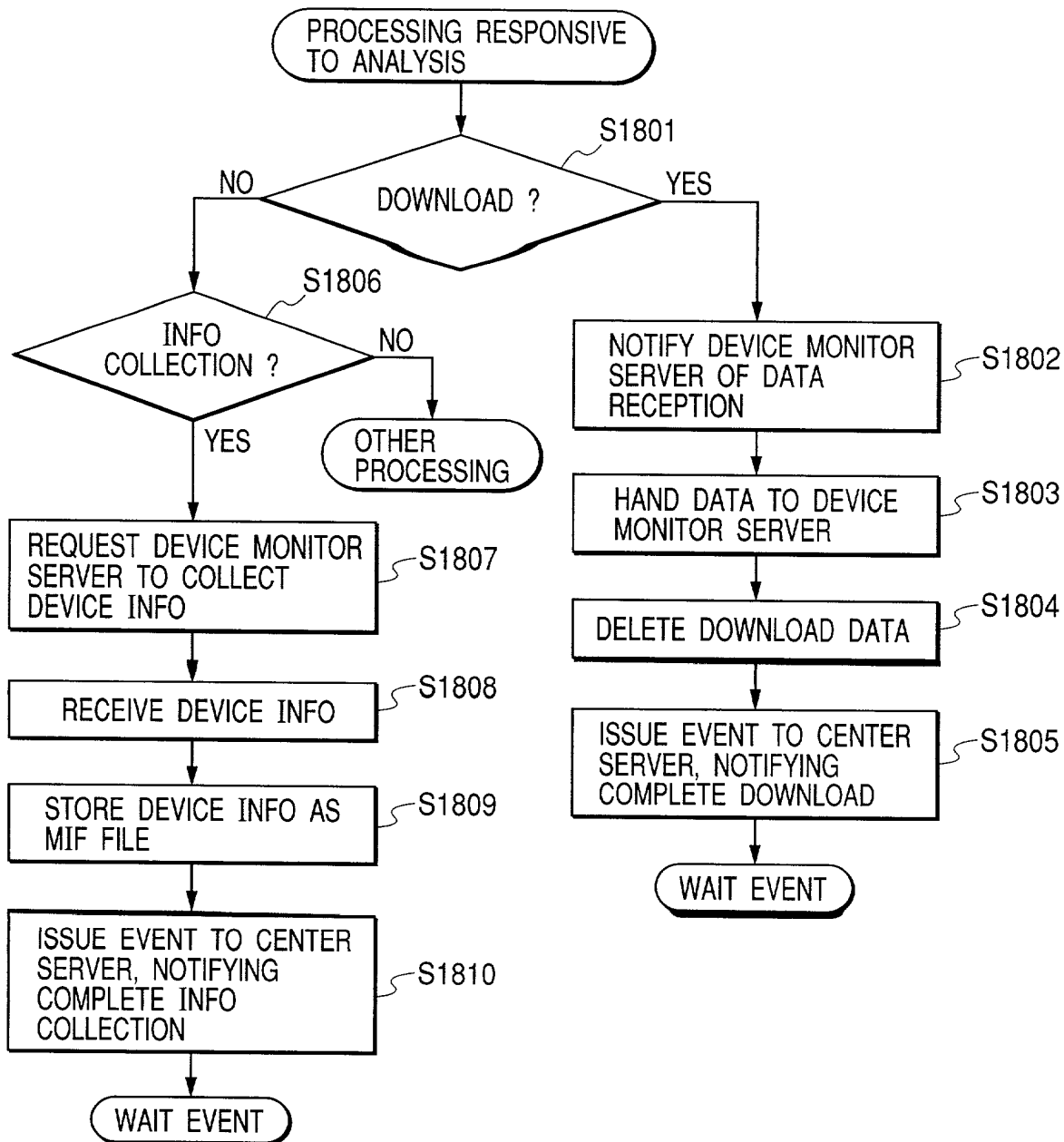


FIG. 19

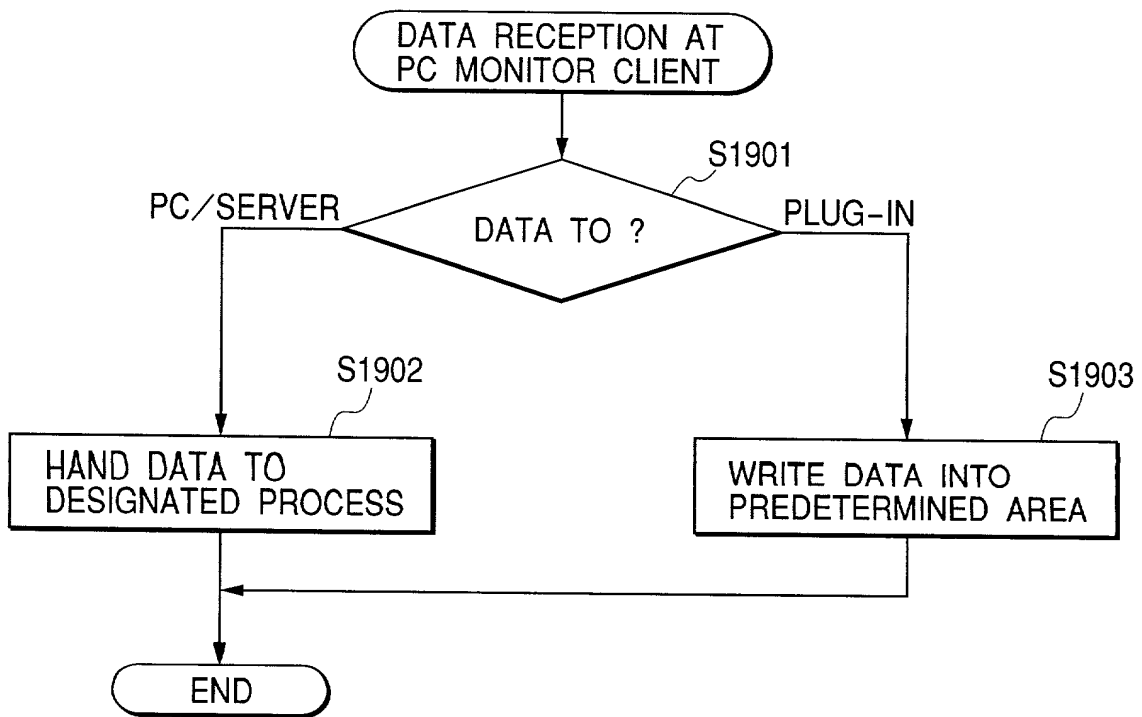


FIG. 20

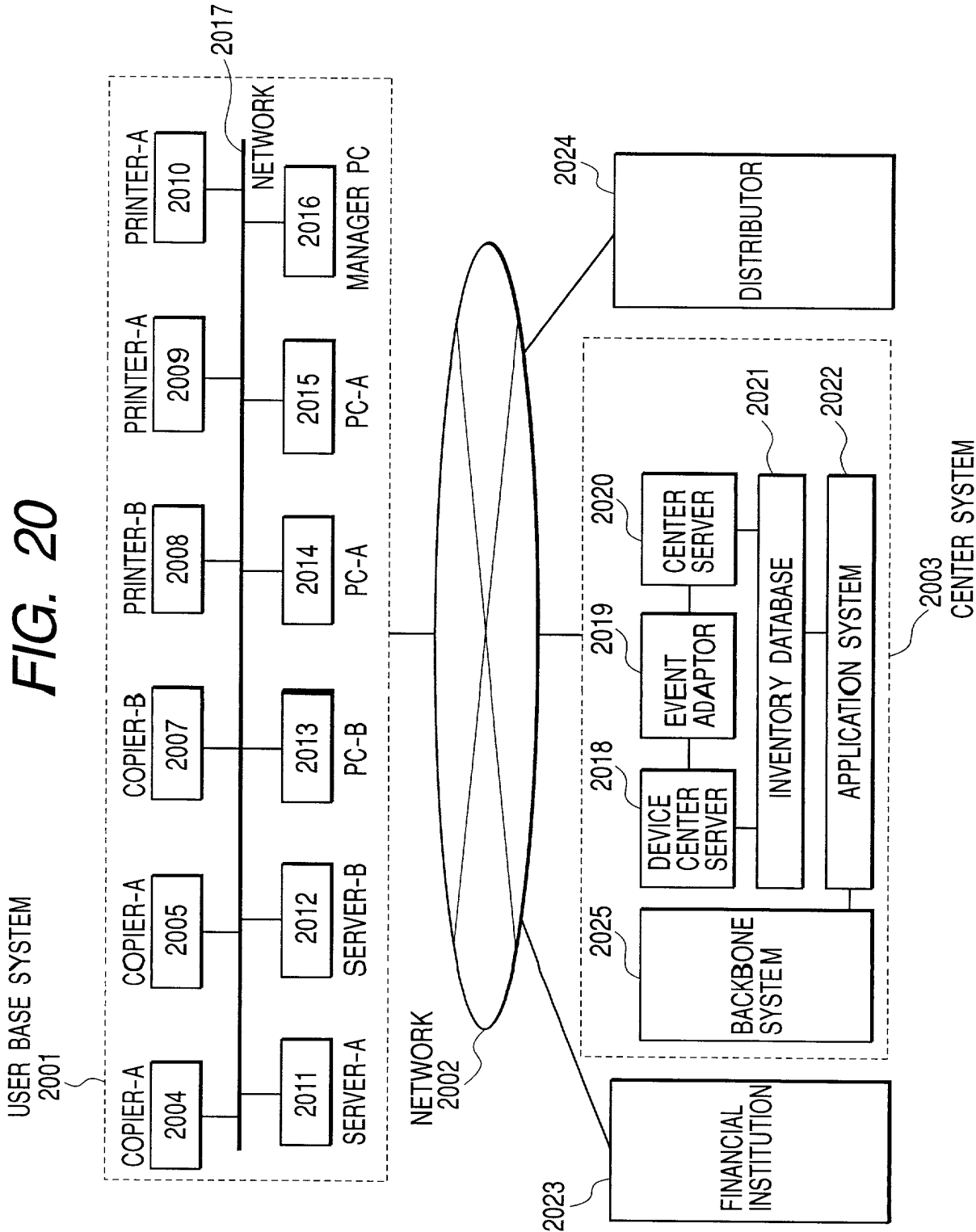


FIG. 21

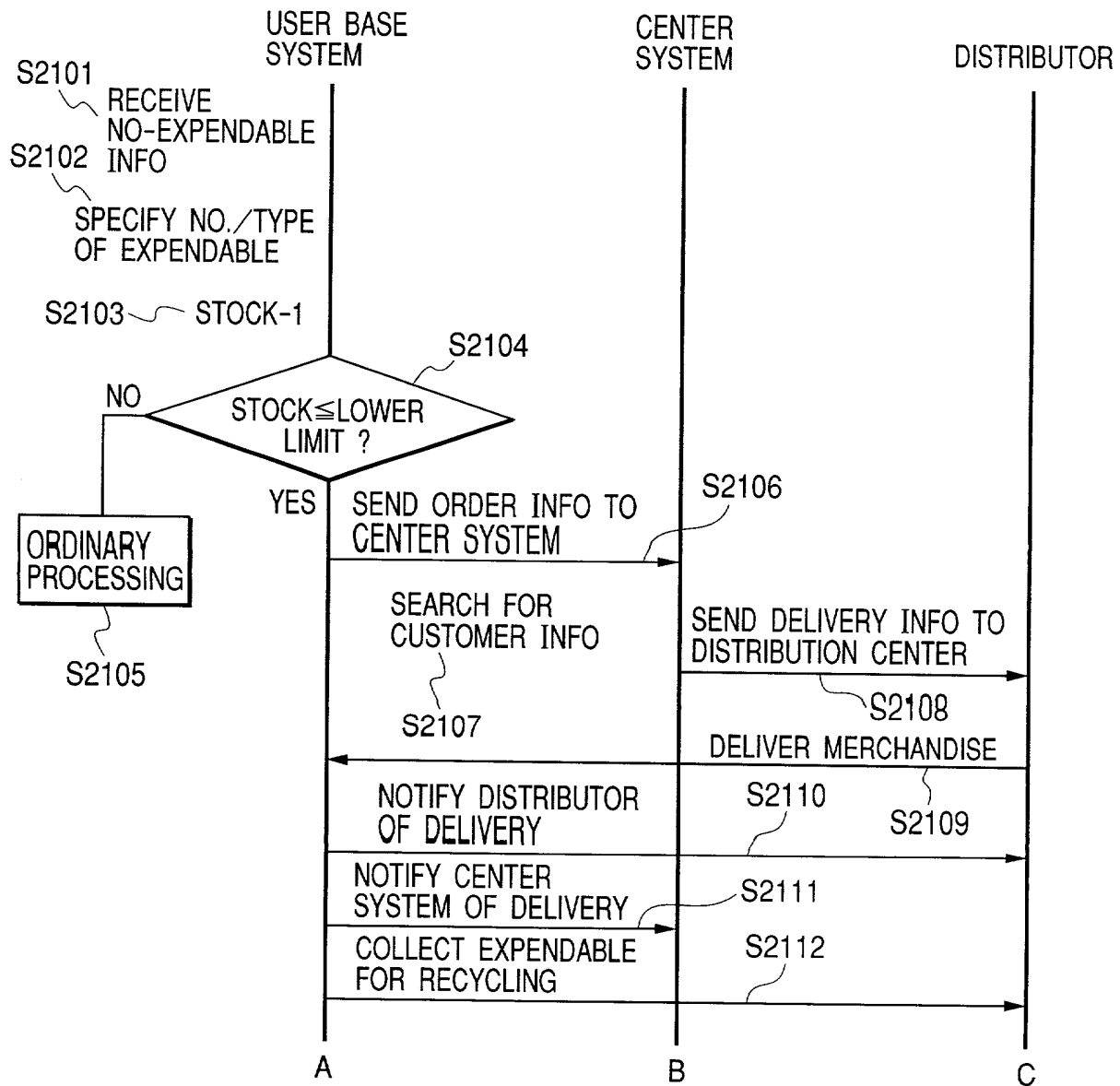


FIG. 22

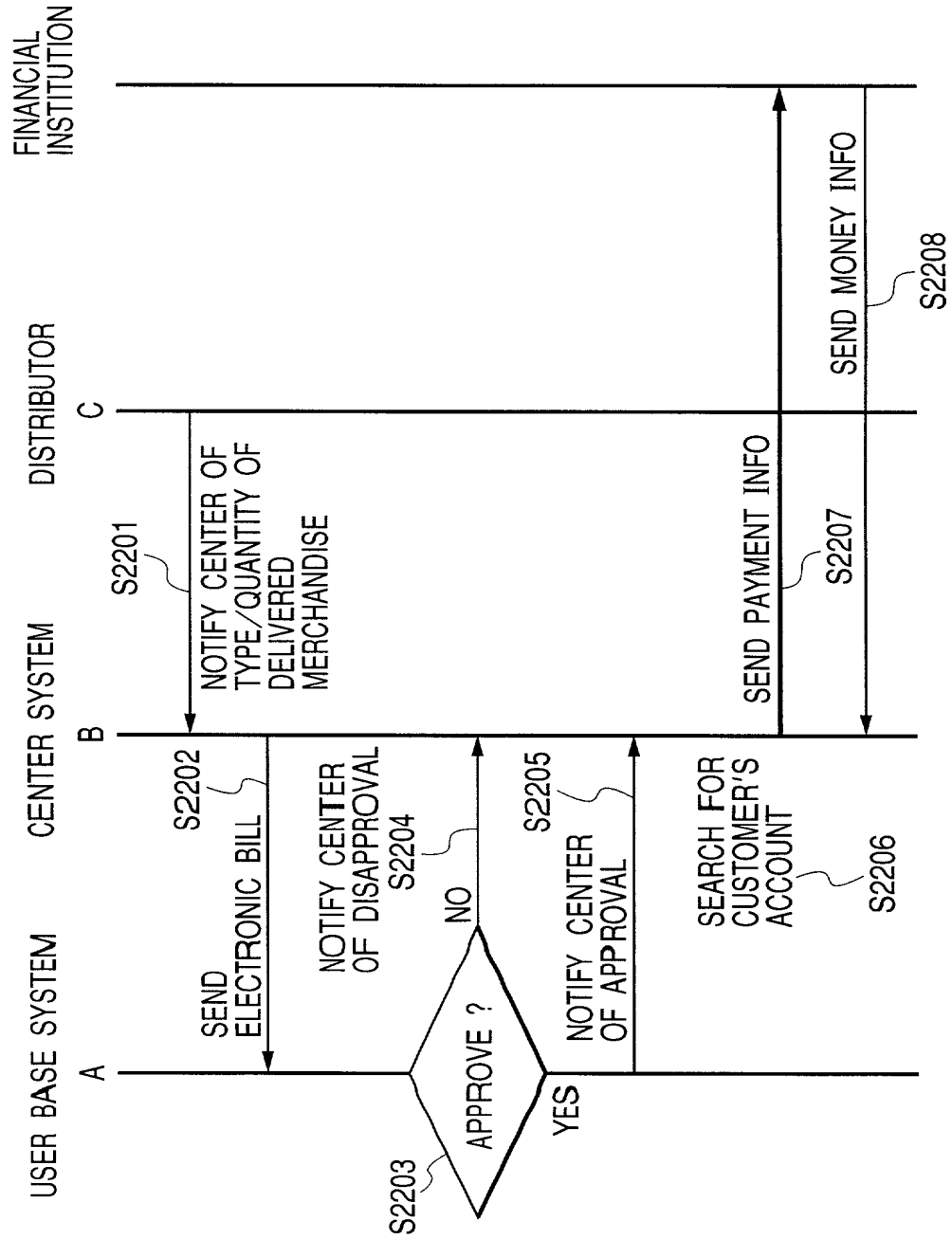


FIG. 23

2301	2302	2303	2304	2305	2306	2307
DEVICE CAT NO./ SERIAL NO.	MAC ADDRESS	IP ADDRESS	EXPENDABLE	2ND LAST REPLACED	LAST REPLACED	NEXT
ABC12343	000085123456	111.222.333.444	AAA	7/12	9/12	11/12
BCD98763	000085777777	111.222.333.555	AAA	8/2	10/12	12/2
CDE55553	000085333333	111.222.333.666	DDD-B	8/30	9/30	10/30
CDE55553	000085333333	111.222.333.666	DDD-C	7/21	9/21	11/21
CDE55553	000085333333	111.222.333.666	DDD-M	8/16	10/10	12/16
CDE55553	000085333333	111.222.333.666	DDD-Y	8/20	10/20	12/20

FIG. 24

2401 EXPENDABLE TYPE	2402 STOCK	2403 ORDER THRESHOLD	2404 ORDER UNIT	2405 STATUS
AAA	5	2	4	STOCK OK
BBB	3	1	2	STOCK OK
CCC	2	1	2	DRDER NEXT
DDD-B	1	1	2	ORDERED
DDD-C	1	1	2	REQUIRED TO ORDER
DDD-M	2	1	2	ORDER NEXT
DDD-Y	3	1	2	STOCK OK

FIG. 25

2501 BILL NO.	2502 DATE OF BILL	2503 APPROVE/ DISAPPROVE	2504 APPROVE/ DISAPPROVE DATE	2505 REASON FOR DISAPPROVAL
1879-0001	9/30	APPROVE	9/30	
1879-0002	10/15	APPROVE	10/16	
1879-0003	10/30	DISAPPROVE	10/30	1 EP-J RETURNED
1879-0004	11/10			

FIG. 26

TO

admin@aaa.ne.jp

2601

FROM

rds@abc.ne.jp

2602

RE

STOCK INFORMATION

2603

▲

One unit of expendable "DDD-C" remains in stock.
Order can be made at:

<http://rds/cliag/consumable.html>

November --- , 2000

▼

2604

FIG. 27

2701

2702

2703

2704

2705

2706

EXPENDABLE TYPE	STOCK	ORDER THRESHOLD	ORDER UNIT	STATUS	ORDER
EP-J	5	2	4	STOCK OK	
EP-K	3	1	2	STOCK OK	
EP-L	2	1	2	ORDER NEXT	ORDER
CLC-B	1	1	2	ORDERED	
CLC-C	1	1	2	REQUIRED TO ORDER	ORDER
CLC-M	2	1	2	ORDER NEXT	ORDER
CLC-Y	3	1	2	STOCK OK	

2707

ORDERED

CLC-C

2

UNITS

EP-L

2

UNITS

2708

OK

2709

CANCEL

FIG. 28

TO

admin@aaa.ne.jp

2801

FROM

rds@abc.ne.jp

2802

RE

RECEIPT OF BILL

2803

Please approve the bill at:

2804

<http://rds/diag/18790004.html>
November --- , 2000
e-Maintenance Center

FIG. 29

2908

NO. 1879-0004

BILL

2901

MERCHANDISE	UNIT PRICE	UNITS	AMOUNT
AAA	¥10,000	4	¥40,000
BBB	¥20,000	2	¥40,000
DDD-C	¥15,000	2	¥30,000
TOTAL			¥110,000
TAX			¥5,500
BILL			¥115,500

2902

2903

November ---, 2000

e-Maintenance Center

2905

APPROVE

2906

DISAPPROVE

2907

REASON FOR DISAPPROVAL

FIG. 30

3005

NO. 1879-0004

3004

3001

3002

3003

3004

3005

3006

3007

3008

3009

3010

3011

3012

3013

3014

3015

3016

3017

3018

3019

3020

3021

3022

3023

3024

3025

3026

3027

3028

3029

3030

3031

3032

3033

3034

3035

3036

3037

3038

3039

3040

3041

3042

3043

3044

3045

3046

3047

3048

3049

3050

3051

3052

3053

3054

3055

3056

3057

3058

3059

3060

3061

3062

3063

3064

3065

3066

3067

3068

3069

3070

3071

3072

3073

3074

3075

3076

3077

3078

3079

3080

3081

3082

3083

3084

3085

3086

3087

3088

3089

3090

3091

3092

3093

3094

3095

3096

3097

3098

3099

3100

3101

3102

3103

3104

3105

3106

3107

3108

3109

3110

3111

3112

3113

3114

3115

3116

3117

3118

3119

3120

3121

3122

3123

3124

3125

3126

3127

3128

3129

3130

3131

3132

3133

3134

3135

3136

3137

3138

3139

3140

3141

3142

3143

3144

3145

3146

3147

3148

3149

3150

3151

3152

3153

3154

3155

3156

3157

3158

3159

3160

3161

3162

3163

3164

3165

3166

3167

3168

3169

3170

3171

3172

3173

3174

3175

3176

3177

3178

3179

3180

3181

3182

3183

3184

3185

3186

3187

3188

3189

3190

3191

3192

3193

3194

3195

3196

3197

3198

3199

3200

3201

3202

3203

3204

3205

3206

3207

3208

3209

3210

3211

3212

3213

3214

3215

3216

3217

3218

3219

3220

3221

3222

3223

3224

3225

3226

3227

3228

3229

3230

3231

3232

3233

3234

3235

3236

3237

3238

3239

3240

3241

3242

3243

3244

3245

3246

3247

3248

3249

3250

3251

3252

3253

3254

3255

3256

3257

3258

3259

3260

3261

3262

3263

3264

3265

3266

3267

3268

3269

3270

3271

3272

3273

3274

3275

3276

3277

3278

3279

3280

3281

3282

3283

3284

3285

3286

3287

3288

3289

3290

3291

3292

3293

3294

3295

3296

3297

3298

3299

3300

3301

3302

3303

3304

3305

3306

3307

3308

3309

3310

3311

3312

3313

3314

3315

3316

3317

3318

3319

3320

3321

3322

3323

3324

3325

3326

3327

3328

3329

3330

3331

3332

3333

3334

3335

3336

3337

3338

3339

3340

3341

3342

3343

3344

3345

3346

3347

3348

3349

3350

3351

3352

3353

3354

3355

3356

3357

3358

3359

3360

3361

3362

3363

3364

3365

3366

3367

3368

3369

3370

3371

3372

3373

3374

3375

3376

3377

3378

3379

3380

3381

3382

3383

3384

3385

3386

3387

3388

3389

3390

3391

3392

3393

3394

3395

3396

3397

3398

3399

3400

3401

3402

3403

3404

3405

3406

3407

3408

3409

3410

3411

3412

3413

3414

3415

3416

3417

3418

3419

3420

3421

3422

3423

3424

3425

3426

3427

3428

3429

3430

3431

3432

3433

3434

3435

3436

3437

3438

3439

3440

3441

3442

3443

3444

3445

3446

3447

3448

3449

3450

3451

3452

3453

3454

3455

3456

3457

3458

3459

3460

3461

3462

3463

3464

3465

3466

3467

3468

3469

3470

3471

3472

3473

3474

3475

3476

3477

3478

3479

3480

3481

3482

3483

3484

3485

3486

3487

3488

3489

3490

3491

3492

3493

3494

3495

3496

3497

3498

3499

3500

3501

3502

3503

3504

3505

3506

3507

3508

3509

3510

3511

3512

3513

3514

3515

3516

3517

3518

3519

3520

3521

3522

3523

3524

3525

3526

3527

3528

3529

3530

3531

3532

3533

3534

3535

3536

3537

3538

3539

3540

3541

3542

3543

3544

3545

3546

3547

3548

3549

3550

3551

3552

3553

3554

3555

3556

3557

3558

3559

3560

3561

3562

3563

3564

3565

3566

3567

3568

3569

3570

3571

3572

3573

3574

3575

3576

3577

3578

3579

3580

3581

3582

3583

3584

3585

3586

3587

3588

3589

3590

3591

3592

3593

3594

3595

3596

3597

3598

3599

3600

3601

3602

3603

3604

3605

3606

3607

3608

3609

3610

3611

3612

3613

3614

3615

3616

3617

3618

3619

3620

3621

3622

3623

3624

3625

3626

3627

3628

3629

3630

3631

3632

3633

3634

3635

3636

3637

3638

3639

3640

3641

3642

3643

3644

3645

3646

3647

3648

3649

3650

3651

3652

3653

3654

3655

3656

3657

3658

3659

3660

3661

3662

3663

3664

3665

3666

3667

3668

3669

3670

3671

3672

3673

3674

3675

3676

3677

3678

3679

3680

3681

3682

3683

3684

3685

3686

3687

3688

3689

3690

3691

3692

3693

3694

3695

3696

3697

3698

3699

3700

3701

3702

3703

3704

3705

3706

3707

3708

3709

3710

3711

3712

3713

3714

3715

3716

3717

3718

3719

3720

3721

3722

3723

3724

3725

3726

3727

3728

3729

3730

3731

3732

3733

3734

3735

3736

3737

3738

3739

3740

3741

3742

3743

3744

3745

3746

3747

3748

3749

3750

3751

3752

3753

3754

3755

3756

3757

3758

3759

3760

3761

3762

3763

3764

3765

3766

3767

3768

3769

3770

3771

3772

3773

3774

3775

3776

3777

3778

3779

3780

3781

3782

3783

3784

3785

3786

3787

3788

3789

3790

3791

3792

3793

3794

3795

3796

3797

3798

3799

3800

3801

3802

3803

3804

3805

3806

3807

3808

3809

3810

3811

3812

3813

3814

3815

3816

3817

3818

3819

3820

3821

3822

3823

3824

3825

3826

3827

3828

3829

3830

3831

3832

3833

3834

3835

3836

3837

3838

3839

3840

3841

3842

3843

3844

3845

3846

3847

3848

3849

3850

3851

3852

3853

3854

3855

3856

3857

3858

3859

3860

3861

3862

3863

3864

3865

3866

3867

3868

3869

3870

3871

3872

3873

3874

3875

3876

3877

3878

3879

3880

3881

3882

3883

3884

3885

3886

3887

3888

3889

3890

3891

3892

3893

3894

3895

3896

3897

3898

3899

3900

3901

3902

3903

3904

3905

3906

3907

3908

3909

3910

3911

3912

3913

3914

3915

3916

3917

3918

3919

3920

3921

3922

3923

3924

3925

3926

3927

3928

3929

3930

3931

3932

3933

3934

3935

3936

3937

3938

3939

3940

3941

3942

3943

3944

3945

3946

3947

3948

3949

3950

3951

3952

3953

3954

3955

3956

3957

3958

3959

3960

3961

3962

3963

3964

3965

3966

3967

3968

3969

3970

3971

3972

3973

3974

3975

3976

3977

3978

3979

3980

3981

3982

3983

3984

3985

3986

3987

3988

3989

3990

3991

3992

3993

3994

3995

3996

3997

3998

3999

4000

4001

4002

4003

4004

4005

4006

4007

4008

4009

4010

4011

4012

4013

4014

4015

4016

4017

4018

4019

4020

4021

4022

4023

4024

4025

4026

4027

4028

4029

4030

4031

4032

4033

4034

4035

4036

4037

4038

4039

4040

4041

4042

4043

4044

4045

4046

4047

4048

4049

4050

4051

4052

4053

4054

4055

4056

4057

4058

4059

4060

4061

4062

4063

4064

4065

4066

4067

4068

4069

4070

4071

4072

4073

4074

4075

4076

4077

4078

4079

4080

4081

4082

4083

4084

4085

4086

4087

4088

4089

4090

4091

4092

4093

4094

4095

4096

4097

4098

4099

4100

4101

4102

4103

4104

4105

4106

4107

4108

4109

4110

4111

4112

4113

4114

4115

4116

4117

4118

4119

4120

4121

4122

4123

4124

4125

4126

4127

4128

4129

4130

4131

4132

4133

4134

4135

4136

4137

4138

4139

4140

4141

4142

4143

4144

4145

4146

4147

4148

4149

4150

4151

4152

4153

4154

4155

4156

4157

4158

4159

4160

4161

4162

4163

4164

4165

4166

4167

4168

4169

4170

4171

4172

4173

4174

4175

4176

4177

4178

4179

4180

4181

4182

4183

4184

4185

4186

4187

4188

4189

4190

4191

4192

4193

4194

4195

4196

4197

4198

4199

4200

4201

4202

4203

4204

4205

4206

4207

4208

4209

4210

4211

4212

4213

4214

4215

4216

4217

4218

4219

4220

4221

4222

4223

4224

4225

4226

4227

4228

4229

4230

4231

4232

4233

4234

4235

4236

4237

4238

4239

4240

4241

4242

4243

4244

4245

4246

4247

4248

4249

4250

4251

4252

4253

4254

4255

4256

4257

4258

4259

4260

4261

4262

4263

4264

4265

4266

4267

4268

4269

4270

4271

4272

4273

4274

4275

4276

4277

4278

4279

4280

4281

4282

4283

4284

4285

4286

4287

4288

4289

4290

4291

4292

4293

4294

4295

4296

4297

4298

4299

4300

4301

4302

4303

4304

4305

4306

4307

4308

4309

4310

4311

4312

4313

4314

4315

4316

4317

4318

4319

4320

4321

4322

4323

4324

4325

4326

4327

4328

4329

4330

4331

4332

4333

4334

4335

4336

4337

4338

4339

4340

4341

4342

4343

4344

4345

4346

4347

4348

4349

4350

4351

4352

4353

4354

4355

435

FIG. 31

3105

NO. 1879-0004

BILL

3101

3102

3103

3104

MERCHANDISE	UNIT PRICE	UNITS	AMOUNT
AAA	¥10,000	4	¥40,000
BBB	¥20,000	2	¥40,000
CCC	¥15,000	2	¥30,000
TOTAL			¥110,000
TAX			¥5,500
BILL			¥115,500

November --- , 2000
e-Maintenance Center

This bill was disapproved by you November ---
We will contact you soon.

FIG. 32

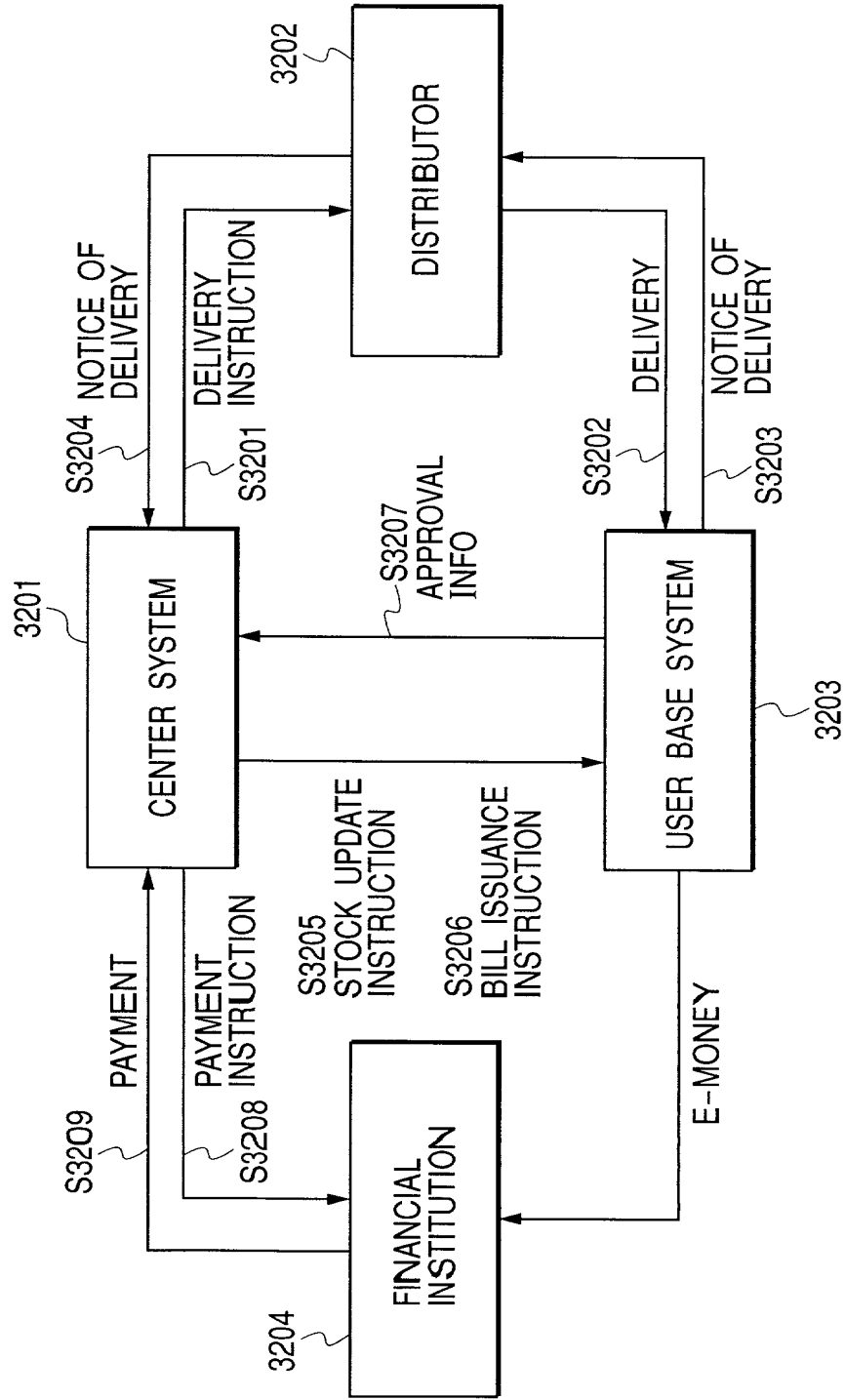


FIG. 33

FIG. 33A

FIG. 33A

FIG. 33B

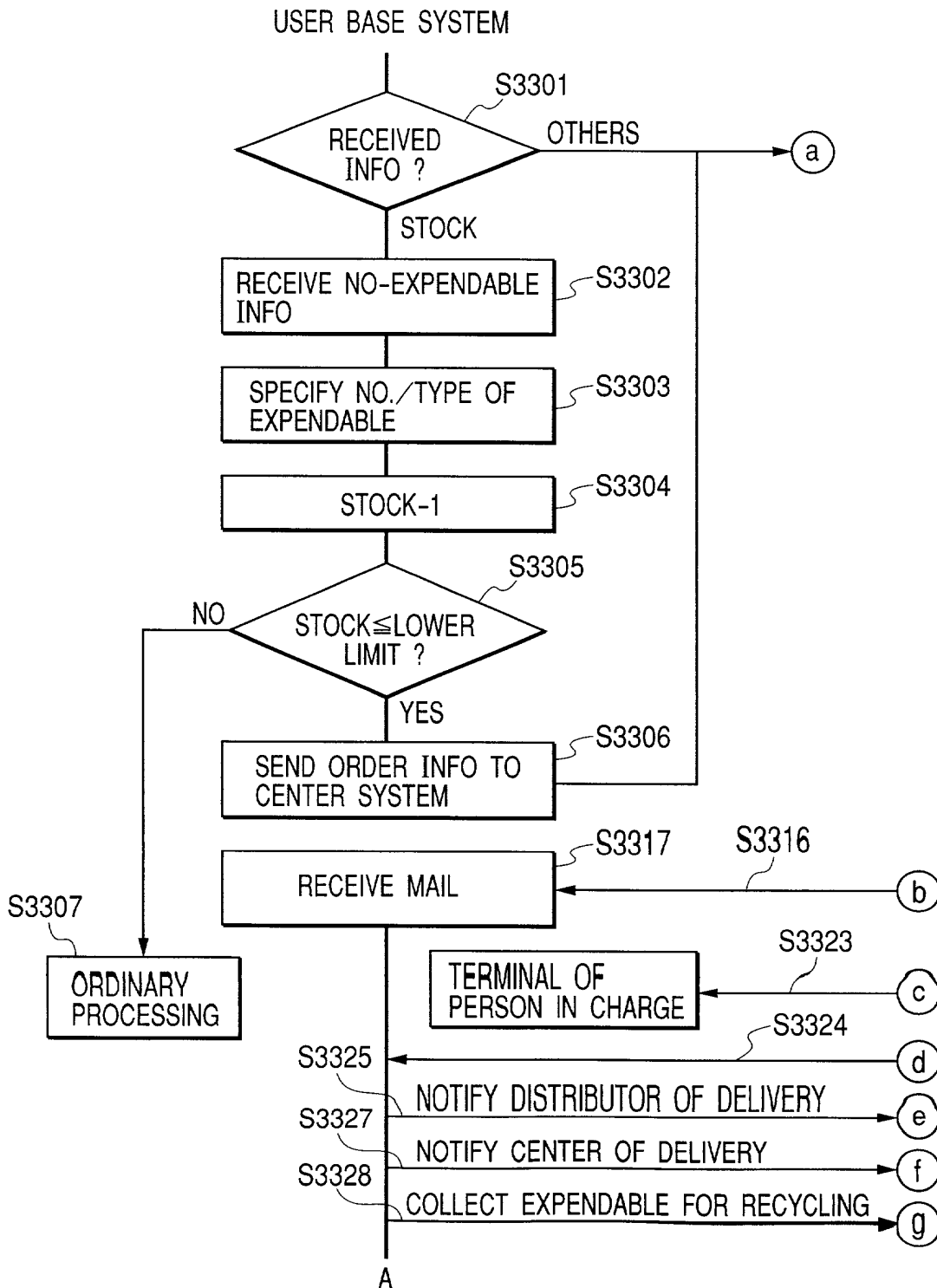


FIG. 33B

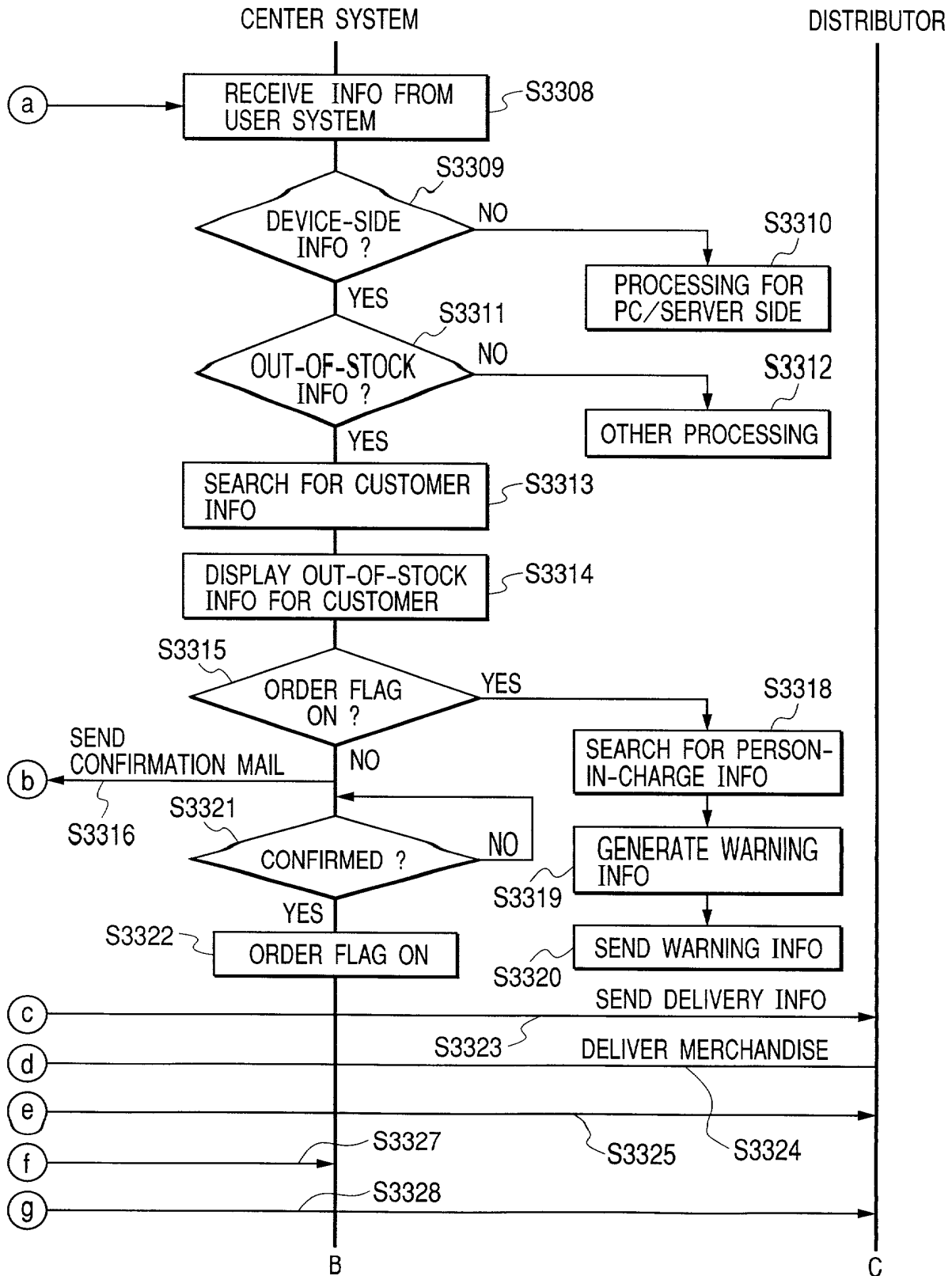


FIG. 34

MONITOR WINDOW

LOG001-01

VIA

☐ Fax
☐ Mail

SEARCH CONDITION

SERVICE TYPE

☐ SERVICE ☐ SEPARATION ☒ EXPENDABLE

PROCESS TYPE

☐ UNPROCESSED ☐ PROCESSING ☐ PROCESSED

SEARCH PERIOD

MONTH

DATE

YEAR

MONTH

DATE

YEAR

SEARCH

ENTER CONFIRMATION

ENTER RESULT

RETURN

3405

3401

3402

3403

3404

3408

3409

DATE	e-BOX ID CONFIRMATION NO.	DEVICE S/N	CUSTOMER NAME	SERVICE	ERROR	PROCESS
2000/O/x 15:04:59	EBOXRT000006	No.1879-0004		EXPENDABLE	EXPENDABLE	UNDELIVERED
2000/O/x 15:04:48	EBOXRT000006	No.1879-0005		EXPENDABLE	EXPENDABLE	UNPROCESSED
2000/O/ 08:42:34	EBOXRR000001	No.1879-0006		EXPENDABLE	EXPENDABLE	UNPROCESSED
2000/O/ 09:22:36	EBOXRR000001	No.1879-0007		EXPENDABLE	EXPENDABLE	UNPROCESSED
2000/O/ 16:36:53	EBOXRR000001	No.1879-0008		EXPENDABLE	EXPENDABLE	UNPROCESSED

FIG. 35

CONFIRMATION

PRINTREGISTERRETURN

CUSTOMER INFO

ORDER NO.
DELIVER TO
WAREHOUSE
CORP NAME
ADDRESS
TEL
PERSON IN CHARGE
REMARKS

350235013505

EXPENDABLE INFO

MERCHANDISE NAME
☐ Toner (Black)

TYPE
EP-L

UNITS ORDERED
3

UNITS DELIVERED
3

3503

RESULT INFO

DELIVERY
DATE

MONTH
DATE
YEAR
NAME OF DELIVERER

FIG. 36

